



# STARK COUNTY METROPOLITAN SEWER DISTRICT

JAMES F. TROIKE, P.E. SANITARY ENGINEER

Board of Commissioners

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• Website: <https://www.starkcountyohio.gov/sanitary-engineers>

## Fogbmp.com FAQs (Fats, oils, greases, and best management practices)

- **How do I access my account on fogbmp.com?** If you have never logged in to your Facility's account on fogbmp.com, check your email inbox for a welcome email and follow the link provided to set up your account. If there is no welcome email, ensure we have your correct email by filling out the primary contact form available on our website and mailing it to us. Or contact **Jacob Draime (330-451-2307)**. A new welcome email from fogbmp.com will be sent to you.
- **How do I add a new user for my facility?** If managers change at your facility or a new user with a new email address needs to be added, contact **Jacob Draime (330-451-2307)**. You can also download and fill out the primary contact form and mail it to us. A welcome email will be sent to the new user. The user must follow the link and set up their account.
- **How do I update my pumping company?** If you ever change the pumping company for your facility, this information must be updated in "**Manage/Edit FOGBMP/Pumping Company**". Failure to update the pumping company will prevent them from accessing your facility's profile to enter the pumping records on your behalf.
- **How do I get kitchen signs?** Fog Handling signage must be posted in your dishwashing area. They are available for print and download in "Kitchen Signage Downloads" on your store dashboard.
- **How do I train employees on FOG?** Employee training for your employees is required. Training is available on your store dashboard in the "training" section.
- **How do I correct violations on an inspection?** Your violations will be emphasized in red in the inspection report. To resolve a violation, you must provide evidence of correction. On the inspection report, type in the provided box to explain your resolution, and click the green plus sign under "Evidence of correction" to upload a photo or invoice.
- **What do I do if I clean my grease interceptor?** If you self-clean your interceptor, you are responsible for updating your cleaning logs on fogbmp.com. To add a new cleaning record, go to the "GSD Cleaning Log/Add New Cleaning Record". *This option is only available for a small selection of facilities with grease traps of a certain minimal size and type.*

